



Attorney Docket No.

Patent  
009683-379

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

MAIL STOP AMENDMENT

In re Patent Application of

Fumino Okamoto et al.

Application No.: 09/904,528

Filing Date: July 16, 2001

Group Art Unit: 3623

Examiner: Jonathan G. Sterrett

Confirmation No.: 2297

Title: SYSTEM AND METHOD CAPABLE OF APPROPRIATELY MANAGING CUSTOMER INFORMATION  
AND COMPUTER-READABLE RECORDING MEDIUM HAVING CUSTOMER INFORMATION  
MANAGEMENT PROGRAM RECORDED THEREIN

AMENDMENT/REPLY TRANSMITTAL LETTER

Commissioner for Patents

P.O. Box 1450

Alexandria, VA 22313-1450

Sir:

Enclosed is a reply for the above-identified patent application.

- A Petition for Extension of Time is also enclosed.
- Terminal Disclaimer(s) and the  \$65.00 (2814)  \$130.00 (1814) fee per Disclaimer due under 37 C.F.R. § 1.20(d) are also enclosed.
- Also enclosed is/are \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

- Small entity status is hereby claimed.
- Applicant(s) requests continued examination under 37 C.F.R. § 1.114 and enclose the  \$395.00 (2801)  \$790.00 (1801) fee due under 37 C.F.R. § 1.17(e).
- Applicant(s) requests that any previously unentered after final amendments not be entered. Continued examination is requested based on the enclosed documents identified above.
- Applicant(s) previously submitted \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
on \_\_\_\_\_, for which continued examination is requested.
- Applicant(s) requests suspension of action by the Office until at least \_\_\_\_\_, which does not exceed three months from the filing of this RCE, in accordance with 37 C.F.R. § 1.103(c). The required fee under 37 C.F.R. § 1.17(i) is enclosed.
- A Request for Entry and Consideration of Submission under 37 C.F.R. § 1.129(a) (1809/2809) is also enclosed.

No additional claim fee is required.

An additional claim fee is required, and is calculated as shown below.

AMENDED CLAIMS					
	No. of Claims	Highest No. of Claims Previously Paid For	Extra Claims	Rate	Additional Fee
Total Claims	36	MINUS 36 =	0	x \$50.00 (1202) =	\$ 0.00
Independent Claims	10	MINUS 10 =	0	x \$200.00 (1201) =	\$ 0.00
If Amendment adds multiple dependent claims, add \$360.00 (1203)					\$ 0.00
Total Claim Amendment Fee					\$ 0.00
<input type="checkbox"/> Small Entity Status claimed - subtract 50% of Total Claim Amendment Fee					\$ 0.00
<b>TOTAL ADDITIONAL CLAIM FEE DUE FOR THIS AMENDMENT</b>					<b>\$ 0.00</b>

A check in the amount of \_\_\_\_\_ is enclosed for the fee due.

Charge \_\_\_\_\_ to Deposit Account No. 02-4800.

Charge \_\_\_\_\_ to credit card. Form PTO-2038 is attached.

The Director is hereby authorized to charge any appropriate fees under 37 C.F.R. §§ 1.16, 1.17, 1.20(d) and 1.21 that may be required by this paper, and to credit any overpayment, to Deposit Account No. 02-4800. This paper is submitted in duplicate.

Respectfully submitted,

BUCHANAN INGERSOLL PC

P.O. Box 1404  
Alexandria, Virginia 22313-1404  
(703) 836-6620

Date: December 30, 2005

By



James A. LaBarre  
Registration No. 28,632



**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

In re Patent Application of ) **MAIL STOP AMENDMENT**  
Fumino Okamoto et al. )  
Application No.: 09/904,528 ) Group Art Unit: 3623  
Filed: July 16, 2001 ) Examiner: Jonathan G. Sterrett  
For: SYSTEM AND METHOD CAPABLE ) Confirmation No.: 2297  
OF APPROPRIATELY MANAGING )  
CUSTOMER INFORMATION AND )  
COMPUTER-READABLE )  
RECORDING MEDIUM HAVING )  
CUSTOMER INFORMATION )  
MANAGEMENT PROGRAM )  
RECORDED THEREIN )

**AMENDMENT**

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Sir:

In response to the Office Action dated October 11, 2005, please amend the  
above-identified patent application as follows: